

# Customized Corporate Civility at Work® Train-the-Trainer



## The Corporate Civility at Work®

### Program Includes:

\*Customized Train-the-Trainer program for up to 3 workplace trainers. (Additional learners welcome, add-on fees apply)

\*24/7 Access to **MANNERS TV** Online training courses including downloadable tip sheets on over 38 general business etiquette topics.

\*A detailed Trainer-the-Trainer **course manual** and 16 full hours of on-site **training** with international civility expert **Lew Bayer**

\*A complete Organizational Civility Assessment with report and recommendations.

\***One year membership to Culture Coach® online diversity and culture resource center**

\*15 comprehensive ready-to-use Civility Experts **Civility at Work® Workshop Lesson Plans** complete with instructor notes, participant handouts and answer keys.

\****Because it Matters*** Workplace Civility Initiative Kit

\*Practice exam for **ICTC certification** and exam voucher valid for 12 months.

Email [events@civilityexperts.com](mailto:events@civilityexperts.com) for more information.

**Civility Experts in partnership with the International Civility Trainers' Consortium is pleased to offer a Customized on-site Corporate Civility at Work® Train-the-Trainer**

**Fee \$7500.00 CDN plus travel expenses and applicable taxes.**

**Email us at [events@civilityexperts.com](mailto:events@civilityexperts.com) to have your Customized Corporate Civility Train-the-Trainer Package tailored for you.**

**SOCIAL INTELLIGENCE IS THE NEW SCIENCE OF SUCCESS** Whether your occupation is politics, education, finance, retail, healthcare, hospitality or any other, building social capital and civility in the workplace can have a significant impact on your bottom line. Become an ICTC certified Civility at Work Trainer and learn how to increase productivity, foster effective communications, boost social intelligence and maximize cultural competence.



For the past 13 years, Lew Bayer has been nationally recognized as Canada's leading expert on civility in the workplace, with focus on social intelligence and culturally-competent communication. She is the Executive Director of the Center for Organizational Cultural Competence, CEO of [civilityexperts.com](http://civilityexperts.com) – a multinational civility training group, and President of the International Civility Trainers' Consortium. Lew is a 7-time published author and national columnist who is a proud Mentor for *The Etiquette House* and a member of the Advisory Board for *A Civil Tongue*. For more information about Lew, [CivilityExperts.com](http://CivilityExperts.com) or the Train-the-Trainer Program;

Please visit [www.civilitytrainthetrainer.com](http://www.civilitytrainthetrainer.com)